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Smartlocker

A contactless and secure delivery
and returns solution available in
4 different temperature options.

Pick up. Drop off. Click. Collect.

Smartlocker couldn't be simpler or more user friendly for you and your customers.

A modular, scalable design with four temperature options, Smartlocker is a rapid, secure and contactless delivery solution that allows goods to be ordered, collected and returned by your customers easily, efficiently and most importantly…flexibly.

| Place order | Delivery | Notification | Pick up items |

The perfect fit for multiple environments

| Supermarkets | Convenience stores | Petrol stations | Shopping centres | Restaurants and fast-food settings | Communities | Campuses and universities |

Fast and efficient. Convenient and flexible

- Save resources
- Lower your operational costs
- Decrease errors

- Reduce number of lost deliveries
- Increase customer retention

Heating and freezing functionality

Panasonic's **ambient, chilled, freezer and heated lockers** are ideal for perishable items such as groceries and takeout meals.

Benefits for your customers

Ultimate convenience
24/7 access and placement in high footfall areas means customers can collect and return items at a time and in a location that best suits them.

It's safer and more secure
Hot, chilled or frozen foods will be safely kept in a temperature-controlled area that can be monitored remotely. And the days of packages being missed or left unattended are over.

Benefits for you

Save time, resources and operational expense
Smartlocker automates time-consuming tasks such as conducting transactions, logging signatures manually, redeliveries and reporting.

Lower delivery costs
Improve labour and travel efficiency with multiple deliveries to a single location.

Reduce errors and asset losses
Smartlocker automation cuts the risk of human error, and with GDPR-compliant monitoring capabilities and data encryption, you'll be able to verify access to lockers, plus pickup and drop-off times.

A more sustainable approach
Fewer delivery stops, logistics vehicles and routes mean your company will play its part in helping to minimise congestion and decrease carbon emissions.

Guarantee food freshness – hot or cold
Perishable items – including meals – can be safely stored thanks to a choice of four temperatures: ambient, chilled, freezer and heated.

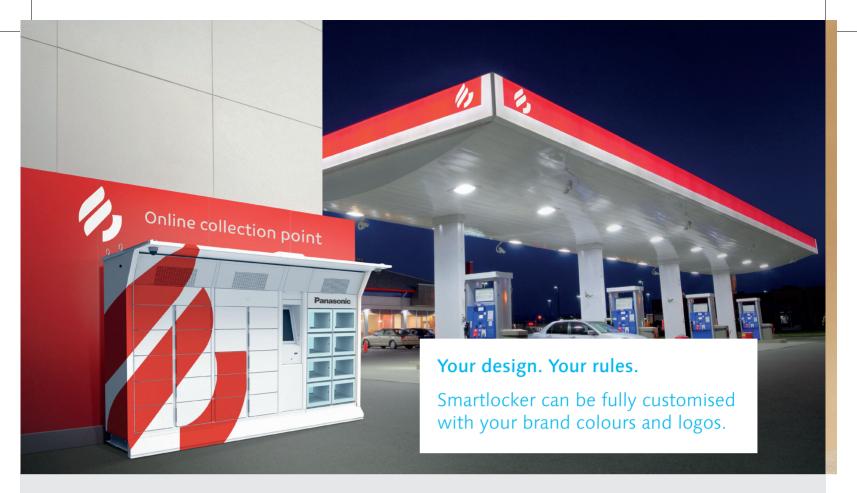### Maximise brand visibility and advertising revenue
Fully customise with your brand colours and logos – weather resistant designs guaranteed.

Comprehensive service and support
Providing additional peace of mind – with multiple packages available to suit your individual business requirements.

A fair share
Smartlocker can be registered to multiple suppliers for added economy.

Your design. Your rules.

Smartlocker can be fully customised with your brand colours and logos.

Adding business value

Food retailer/restaurant
- More delivery options
- Lower delivery costs
- Enhance customer experience
- Maximise ROI
- Reduce TCO
- Boost off-premises sales
- Minimise people contact

Consumer packaged goods company
- Brand marketing opportunities
- Customisable painting
- On-demand advertising

Carrier/3PLs
- Contactless, centralised delivery
- Improve labour efficiency
- Optimise employee assignment

Ecommerce and end user
- Contactless pickup
- Ensure food safety
- Guarantee food freshness
- Low-cost delivery
- More pickup locations

Your one-stop shop

Our Panasonic experts are here to support you from concept to rollout and beyond.

Consultation design, installation, and system integration
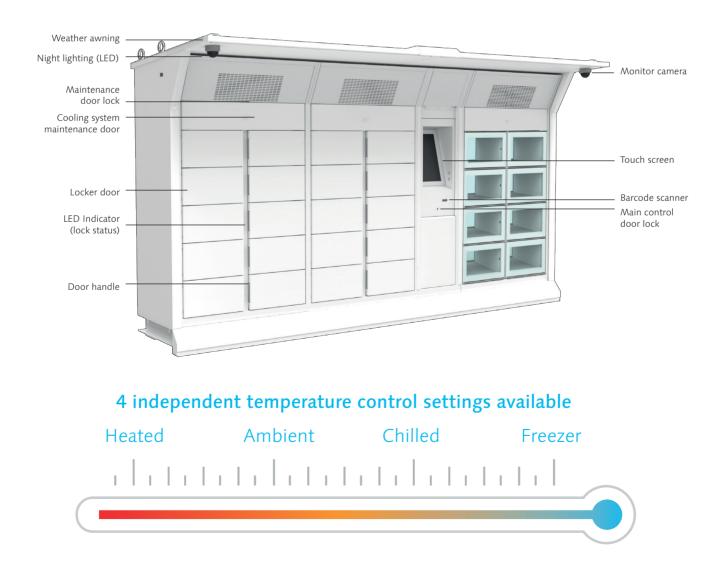
Global warranty and service parts supply

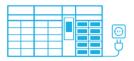A worldwide service network at your disposal

A flexible payment model

CAPEX, SaaS, and OPEX leasing options available.

Components and key features

Weather awning

Night lighting (LED)

Maintenance door lock

Cooling system maintenance door

Locker door

LED Indicator (lock status)

Door handle

Monitor camera

Touch screen

Barcode scanner

Main control door lock

4 independent temperature control settings available
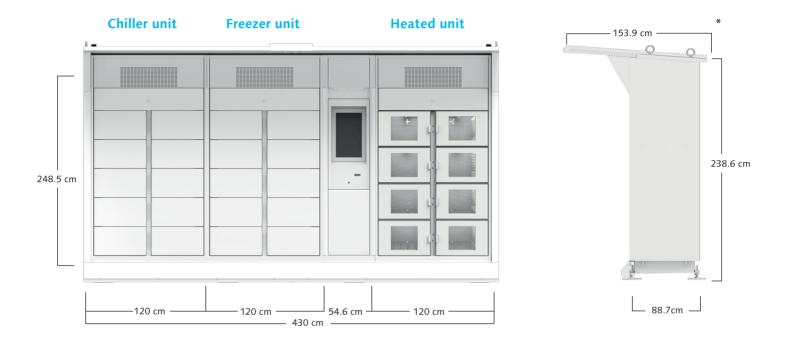
| Heated | Ambient | Chilled | Freezer |

Scalable and future-proof

Standalone model
Our standalone, plug-and-play Smartlocker means you don't need a robust ecommerce platform or complex integration to get up-and-running right away.

Chiller unit **Freezer unit** **Heated unit**

248.5 cm

120 cm 120 cm 54.6 cm 120 cm
430 cm

153.9 cm *

238.6 cm

88.7cm

Cloud model
Seamlessly upgrade from our standalone model, or integrate with your ecommerce platform instantly, for in-depth, real-time utilisation-optimising data reporting.

- Easy integration with ecommerce platform
- Seamless upgrade to cloud-based version
- No hardware change needed
- Remote monitoring and troubleshooting
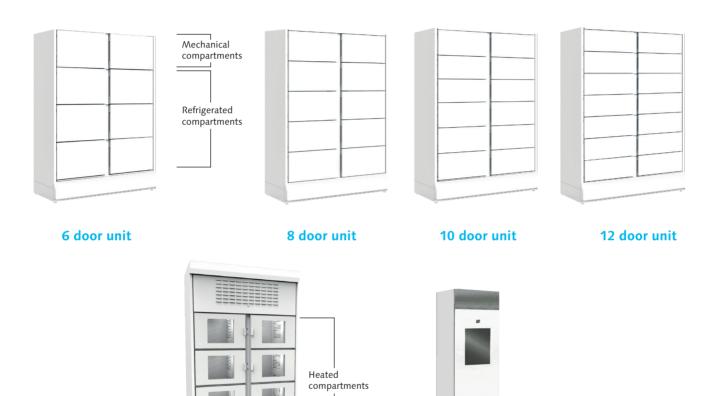- Customisable UI/UX design

- LAN/Wi-Fi 3G/4G (connection)
- Back-office locker management
- Cloud agnostic architecture
- Data encryption for security
- Temperature monitoring and alarming
- Built-in self-diagnostics tool

* illustration includes the outdoor weather-proof canopy

Modular design

Expand and contract quickly and easily, depending on your business needs and customer requirements. All configurations are managed by an inbuilt system using a central control screen.
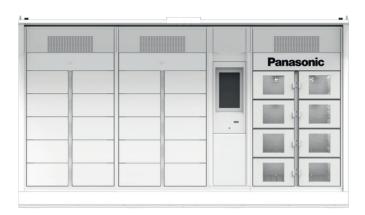

Mechanical compartments

Refrigerated compartments

6 door unit　　　　　**8 door unit**　　　　　**10 door unit**　　　　　**12 door unit**

Heated compartments

8 door unit　　　　　**Controller unit**

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Delivering a smarter service

We've already helped small, medium, large, local and global businesses to achieve Smartlocker success – including household names. Contact us today to find out who we've done it for, and what we can do for you.

The Smartlocker is part of Panasonic's supply chain portfolio, which are solutions combining components, hardware and software to solve customers' logistics challenges with respect to efficiency and sustainability. Delivered as turnkey solutions – from planning to service – integrated in the customers' digital and hardware infrastructure.

Panasonic's approach is unique as its starts the development of its solutions "Gemba", Japanese for "on site" – on the factory floor, in the warehouse or at the shopfront.

Contact us
business.panasonic.co.uk/solutions/contact-us

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